

JOIN

Lifestyle Rewards Program is a member rewards program exclusive to Workers Group, with great benefits including members discounts, a birthday surprise and exclusive membership offers, your loyalty and support are recognised and rewarded.

EARN

Earn and redeem 'Lifestyle' points...Once you join, you'll start earning 'Lifestyle' Points for every dollar spent in any of our clubs.

REDEEM

Your membership card is key to unlocking all the 'Lifestyle' Rewards benefits. Ensure you have your card with you, on every visit to the Club.

Frequently Asked Questions

- 1. How can I use my points ?** When you earn your points you can use them to pay for food, beverages, and other goods in the club owned / operated outlets. Points can also be used to obtain Gift Vouchers.
- 2. Do I get discounts?** Members will continue to receive member prices when paying by cash / EFT when using your points to purchase FOOD AND NON-ALCOHOL BEVERAGES goods and services (excluding functions)
- 3. How do I know which level I am on?** Simply ask at Members Services or enter your card into the Kiosk, Gaming Machine or at any Food or Beverage Terminal.
- 4. How do I check my points balance?** You can check your points balance at any gaming machine, kiosk or with Member Services.
- 5. How do I move up levels?** Each month your points will be reviewed and if you have earned the required amount in the preceding 12-month period you may be moved up a tier.
- 6. Can I go down a level?** Points will be reviewed and level adjusted every 3 months in JANUARY, APRIL, JULY and OCTOBER or more frequently at the discretion of club management.
- 7. Do my points expire each year?** Points earned by RED, GOLD and PLATINUM that remain unused will be purged on the 31st DECEMBER each year. Awarded points (e.g. from birthday rewards or promotions) received by members during the year for all tiers will expire after 31 days. Earned points for DIAMONDS do not expire unless a breach of the terms and conditions occur.
- 8. Other Information:** Membership and any occurring Points or Rewards are not transferable, Suspended, excluded, or expelled members forfeit accrued points. A full list of terms and conditions are available at the Welcome Desk upon request.
- 9. Can I opt out of the program?** You are able to opt out of the Lifestyle Rewards program at any time by notifying the Group CEO in writing.



* Terms and conditions apply. For more information about membership or the Lifestyle Rewards Program and benefits please visit Member Services at Workers Blacktown or go to workerslifestylegroup.com.au
Help is close at hand. GAMBLEAWARE gambleaware.nsw.gov.au | 1800 858 858
Information correct at time of printing February 2024



If gambling is creating a problem in your life help is available. Contact the 24 hour free confidential counselling service on 1800 BETSAFE (1800 238 7233). Player activity statements are available on request.

workerslifestylegroup.com.au | info@workerslg.com.au

Workers Blacktown
55 Campbell Street
Blacktown NSW 2148
02 9830 0600

Workers Sports
170 Reservoir Road
Blacktown NSW 2148
02 8822 2444

Workers Hubertus
205 Adams Road
Luddenham NSW 2745
02 4773 4444

Lifestyle Rewards

One Card 3 DESTINATIONS

Rewarding You!

Lifestyle Rewards

Qualifying Points

RED
Entry Level

GOLD
6,000

PLATINUM
24,000

DIAMOND
80,000

Benefit/Reward	Red	Gold	Platinum	Diamond
Member Pricing	✓	✓	✓	✓
Daily Rewards	✓	✓	✓	✓
Birthday Rewards	✓	✓	✓	✓
Member Promotions	✓	✓	✓	✓
Pay by Points Discount*	10%	30%	40%	50%
Exclusive Events / Promotions	✓	✓	✓	✓
No Points Expiry				✓
Daily Hospitality Account**			\$10	\$30
Complimentary Show Tickets (selected shows)***				✓
Free Secure Parking			✓	✓

* Terms and conditions apply. Available on selected show tickets, events and club activities. Not available on alcohol purchases.

** Terms and conditions apply

*** Limits apply

Points Earn

Equals To

1 Point	\$5 Turnover Gaming
1 Point	\$20 Turnover MTGM (multi terminals)
1 Point	\$5 Keno (excludes touch terminals)
3 Points	\$1 Spend at Food and Bar Outlets*
3 Points	Sports Hair Care
3 Points	Bingo, Cash Housie, Raffles and Show Tickets

* Club owned/operated outlets

Points Redemption

1 point = \$0.01

The more qualifying points you earn in a 12 month rolling period, you will progress to the next tier level. As you progress through the tiers, each has its own benefits and discounts.

Promotion

Each month, Members who qualify for a higher tier are moved up to the new level and begin enjoying the benefits.

Birthday Rewards

Swipe at the kiosk in your Birthday month to redeem your reward.

Formal Relegation Process

A formal relegation process will occur every January, April, July and October*.

Daily Hospitality Account

- Diamond and Platinum members (whose name appears on the card) may order items using their daily account.
- A member may use their daily account to purchase items for another person so long as the other person is in their immediate presence while they are dining.
- The daily account is strictly for in-club dining use only.
- The daily meal account resets each day at 6am.
- Any unspent amount is forfeited.
- No takeaway is permitted.